

Apple HEIC/HEIK image files

Apple's image/photo formats (HEIC/HEIK) are not automatically compatible with PCs and are not compatible with Moodle's grading screens.

The best option is to convert these files to a JPG on your Apple product (iPad, Mac, iPhone, etc.) before using it with a Microsoft product or Moodle.

You can convert them **on the MAC** before using them with a Microsoft product or Moodle. To do so:

1. Open the phot you want to convert in Preview (HEIC or HEIK)
2. Click File, and select Export
3. Use the JPG option in the Format menu.
4. Save the file

There are stand-alone HEIC/HEIF to JPG converters available online. Additionally, Windows HEIC and HEVC codes available for sale.

For more information, search one or more of the following:

- cannot open HEIC in Windows
- How to open HEIC file in Windows
- Convert HEIC file to JPG
- How to convert HEIC files on MAC (substitute iPad, iPhone – whichever is appropriate)