<u>Note:</u> Descaler can damage surfaces. Avoid splashing/spilling descaler on acid intolerant surfaces such as marble, limestones, chrome plated steel, enamel, silver, and wood.

RECOMMENDED USAGE: Descale every 2-4 months. Do not wait for descaling light to come on. *Estimated Duration: 20mins

Note: The descaling process should not be interrupted. If the machine is turned off during the process, kindly allow the descaling process to be completed. These are general Vertuo®* machine descaling guidelines. Consult your specific machine's manual for descaling instructions.





DESCALING GUIDELINES FOR NESPRESSO® VERTUO®*

(OPEN & TURN FOR CLEANING INSTRUCTIONS)



Instructions for all Vertuo®* Machines except Plus



- Empty water tank, drip tray & capsule container. *Ensure any used capsules are ejected and close machine (do not lock).
- Place a 34 fl oz/1 L container under the spout.
- Fill the water tank with one dose of descaler (3.38 fl oz/100 ml) and add 17 fl oz/0.5 L of water.
- Close machine (do not lock). Turn the machine on to heat up until the light is steady.
- Enter descaling mode by holding the button for about 9 seconds.
 The light will start blinking fast.
- Lock the machine and then unlock again. Then hold the button for 9 seconds in "unlocked" position.
- To start descaling, lock the machine again and push the button once. The machine will stop automatically once descaling cycle is complete.
- 8. Let machine stand for 5 minutes.
- Empty and rinse the water tank thoroughly and fill with 34 fl oz/1 L fresh water.
- Press button to begin rinse cycle. Machine will stop automatically.
- Now exit descaling mode by holding the button for 9 seconds. (Not required with Vertuo®* Next). The button will stop blinking fast and turn steady.
- Descaling is now complete. Clean drip tray, cup stand, and capsule container.
- 13. Allow machine to cool for 5 minutes.
- 14. Machine is ready to use.

Instructions for Vertuo®* Plus



- Empty water tank, drip tray & capsule container. *Ensure any used capsules are ejected and close machine (do not lock).
- 2. Place a 34 fl oz/1 L container under the spout.
- 3. Fill the water tank with one dose of descaler (3.38 fl oz/100 ml) and add 17 fl oz/0.5 L of water.
- 4. Turn the machine on to heat up until the light is steady.
- 5. Push the lever down for 3 seconds to turn the machine off.
- Enter descaling mode by pushing the lever <u>and</u> button down at the same time, for 3 seconds. The blinking orange light will indicate that you entered the functions menu.
- 7. Press the lever down ONCE to enter the descaling function.
- Push the button to begin descaling. The machine will stop once descaling is complete, and the orange light will blink during the entire process.
- Empty and rinse the water tank thoroughly and fill with 34 fl oz/1 L fresh water.
- Press button to begin rinse cycle. Machine will stop automatically. The orange light will blink once every 2 seconds, confirming the descaling process is complete.
- Exit descaling mode by pushing the lever <u>and</u> button down at the same time, for 3 seconds. The light will turn green and steady.
- Descaling is now complete. Clean drip tray, cup stand, and capsule container.
- 13. Allow machine to cool for 5 minutes.
- 14. Machine is ready to use.

*Caffenu® is not a product of Nespresso® Vertuo® nor is related in any way. Nespresso® Vertuo® is a registered trademark of Société Des Produits Nestlé S.A.

The Caffenu® cleaning pod was specifically designed to clean the brewing chamber and spout of your Nespresso® Vertuo®* coffee machine.

RECOMMENDED USAGE: Use one cleaning capsule after every 30 cups, or at least once a month. Office use: Clean weekly. NOT A DESCALER! Please also remember to descale your machine with the Caffenu® Eco Descaler for Vertuo®*. *Estimated Duration: 10 - 15mins

General Instructions BEFORE CLEANING for ALL Vertuo®* Machines

- 1. Rinse the water tank: then fill with fresh water. Put the water tank in place.
- Ensure any coffee pods are ejected and the pod 2. basket is empty.
- 3. Place a container of at least 34 fl oz/1 L under coffee spout.



Cleaning Instructions for ALL Vertuo®* Machines

- Please ensure that you have followed the general instructions BEFORE CLEANING as above. 1.
- 2. Turn the machine on to heat up until the light is steady.
- 3. Place one Caffenu® cleaning pod in the machine (like a coffee pod).
- 4. Close the machine head and turn the lever into "LOCKED" position (Vertuo®* Plus locks automatically).
- 5. Push the button 3 times within 2 seconds to start the cleaning cycle. The light will blink during the cycle. It will take +- 11/2 minutes before a flow begins. The cleaning cycle will run for 5-7 minutes. Light will become steady once complete.



If machine light flashes red, or cycle does not begin: Open machine and ensure capsule is inserted correctly and level; repeat step 4 & 5.

- 6. Unlock machine and remove pod. CAUTION! Pod is hot!
- 7. Remove pod basket and drip tray from machine and dispose of cleaning pod.
- 8. Rinse pod basket and drip tray and place empty container back under spout.
- 9. Ensure water tank is full.
- 10. Repeat steps 2, 4 & 5 to perform rinsing procedure (Do not insert pod!).
- Gently wipe down machine and inside machine head (capsule holder and brew needle). 11.
- 12. Machine is now ready for use.

TOP TIP 🞧

Soak pod basket and drip tray in container with solution for 2 minutes, then rinse with water.

CAUTION: Do not use any corrosive cleaning agents. Not dishwasher-safe. Never submerge the machine in water or any other liquid. Wipe the coffee spout and rest of the machine off regularly with a clean damp cloth.

NOTE: Water could build up inside the machine's head and pod holder during cleaning. Dry the accessible areas with a clean dry cloth if this happens.

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